

# Service request document

Return address:

AUTECH  
Gesellschaft für Automationstechnik  
Bahnhofstr. 57-61b

D-55234 Framersheim

Tel: 0 67 33 / 92 01-0

Fax: 0 67 33 / 92 01-91

Internet: <http://www.autec-gmbh.de>

E-Mail: [vk@autec-gmbh.de](mailto:vk@autec-gmbh.de)

**RMA-Number:** \_\_\_\_\_  
(will given with receipt of goods)

**Sender:**

Company: \_\_\_\_\_

Contact person: \_\_\_\_\_

Street: \_\_\_\_\_

ZIP, City: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Email: \_\_\_\_\_

Product / Type:

\_\_\_\_\_  
\_\_\_\_\_

Date of purchase: \_\_\_\_\_

Serial number.:

\_\_\_\_\_

purchased from:

... AUTECH GmbH

... from: \_\_\_\_\_

Accessories (please list all accessories returned with this equipment)

\_\_\_\_\_ SN: \_\_\_\_\_  
\_\_\_\_\_ SN: \_\_\_\_\_  
\_\_\_\_\_ SN: \_\_\_\_\_

Description of problem:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

General instructions:

1. Please fill out this form completely and attach it outside of the shipping box.
2. Returned product must be packaged in original form and box.
3. Average repair time is only 8 working days.

With kind regards  
Your AUTECH Service Team

Company stamp

Date, Signature